
PRODUCT MANAGER CMS, CRM (F/M/X)

About PMA Partner – we believe in people

PMA Partner is serving tourism companies to get to the next level of business operations with a holistic view of the business. Together with our client we design and implement best-in-class solutions with focus on digitalization, automation and efficiency. With the combination of the broad experience in tourism, process management and IT of our team and the spirit of a start-up, PMA Partner offers a unique working experience, where ideas come to life. This combination enables PMA Partner to be aware of the pain points of the travel industry segments such as all kinds of tour operators, destination management companies (DMC), aviation companies and hospitality with deep know-how, on how to connect partners across the whole value chain.

About the job – make the difference

- Contribute to the product roadmap based on an understanding of the market / industry, insights & data of your customers, and input from stakeholders
- Analyze and evaluate the business requirements to existing processes and systematically identifying optimization potentials
- Ensure a smooth and successful clients' integrations from technical and process perspective
- Reviewing and maintaining the product and processes to ensure the maximum benefit of the product capabilities
- Perform user acceptance testing and prepare trainings and training documents
- Documentation of processes

About you – contribute with your uniqueness

- Experience in working with CRM systems, CMS
- Passionate about designing processes and systems as well as business process management
- Analytical understanding and paying attention to detail
- Reliable way of working
- Customer-oriented as well as good communication skills
- Ability to work in a team, social skills, flexibility, initiative and assertiveness
- Fluent in English, German skills desirable but not mandatory

About our offer – why joining us

- Fair and competitive remuneration for your contribution on transforming the tourism industry
- Working in a global tourism-tech start-up with young and passionate colleagues
- We are looking for intercultural cooperation and offer the opportunity to work on international projects
- Flat company structure with the ability to take quick decisions and the possibility to be part of the companies' success
- Hybrid working model
- Modern and comfortable office space in the center of Munich

You want to rewrite the history of tourism technology and processes together with us? Then join our trip to new dimensions in the tourism universe and save your seat in the PMA Partner rocket! Apply now and fasten your seatbelt! We are looking forward to hearing from you.

Joinus@pmapartner.com and send your application today!