

# **JUNIOR PRODUCT MANAGER TOUR OPERATOR SYSTEM (F/M/X)**

## **About PMA Partner – we believe in people**

PMA Partner is serving tourism companies to get to the next level of business operations with a holistic view of the business. Together with our client we design and implement best-in-class solutions with focus on digitalization, automation and efficiency. With the combination of the experience of more than 15 years in tourism, process management and IT of our founders and the spirit of a start-up, PMA Partner offers a unique working experience, where ideas come to life. This combination enables PMA Partner to be aware of the pain points of the travel industry segments such as all kinds of Tour Operators, Destination Management Companies (DMC), Aviation Companies and Hospitality with deep know-how, on how to connect partners across the whole value chain.

## **About the job – make the difference**

- Contribute to the product roadmap based on an understanding of the market / industry, insights & data on your customers, and input from stakeholders across the company
- Support on the implementation of processes and their continuous further development
- Analyzing existing processes and systematically identifying optimization potentials, especially regarding automation
- Assist on smooth and successful clients' integrations from technical and process perspective
- Perform user acceptance testing
- Work closely with the product owner to ensure overall alignment, you will assist to set objectives & key results that your product will drive toward
- Stay up to date on the latest process and IT advancements to automate and modernize operational tools
- Creation training documents for business users

## **About you – contribute with your uniqueness**

- Basic experience with product development, service- and process design
- Passionate about designing processes and systems as well as business process management in the areas of tour operation, airline or hospitality
- Good analytical understanding
- Reliable way of working
- Customer-oriented as well as very good communication skills
- Ability to work in a team, social skills, flexibility, initiative and assertiveness
- Fluent English and German

## **About our offer – why joining us**

- Fair and competitive remuneration for your contribution on transforming the tourism industry
- Working in a global tourism-tech start-up with young and passionate colleagues
- We are looking for intercultural cooperation and offer the opportunity to work on international projects
- Flat company structure with the ability to take quick decisions and the possibility to be part of the companies' success
- Hybrid working model
- Modern and comfortable office space in the center of Munich

You want to rewrite this history of tourism technology and processes together with us? Then join our trip to new dimensions in the tourism universe and save your seat in the PMA Partner rocket! Apply now and fasten your seatbelt! We are looking forward to hearing from you.

[Joinus@pmapartner.com](mailto:Joinus@pmapartner.com) and send your application today!